

ACCOUNT STATEMENTS AND INVOICES

COLLINS CUSTOMER PORTAL USER GUIDE

WWW.CUSTOMERS.COLLINSAEROSPACE.COM

ACCOUNT STATEMENTS AND INVOICES

LANDING PAGE

Login to your Collins Portal account to see more information tailored to your company. →

If you do not have an account, click the Register button to gain access. Instructions can be found here or in the FAQ and Customer Support page. →

www.customers.collinsaerospace.com

Collins Aerospace

WELCOME TO CUSTOMER PORTAL

Username
Enter Username

Password
Enter Password

Remember Me [Forgot Password?](#)

SIGN IN

Or

REGISTER

COLLINS AEROSPACE RTX PRATT & WHITNEY PRIVACY POLICY TERMS OF USE **FAQ AND CUSTOMER SUPPORT**

ACCOUNT STATEMENTS AND INVOICES

NAVIGATION

The screenshot displays the Collins Aerospace user interface. At the top left is the Collins Aerospace logo. The navigation bar includes links for Dashboard, Spares, Repairs, Quotes, Tech Requests, and My Publications, along with a Spare Parts Search dropdown and a search input field. A user profile dropdown menu is open on the right, listing options: Welcome, Account Settings, Account Statements, Address Book, Business Documents, Invoices, My Learning, Price Catalogs, User Guides, and Logout. The main content area is titled 'Account Statements' and features two account cards. The first card is for 'HAMILTON SUNDSTRAND - DIJON MRO' and the second is for 'AEROSTRUCTURES'. Both cards show 'Net Amount Past Due', 'Net Current Balance', and 'Total Net Balance' fields. A 'View Invoices' button is highlighted in a red box on the first card. A callout box points to this button with the text: 'Click here to get access to the individual invoices.'

Access additional information with the Welcome widget dropdown menu under your name.

Click here to access the Account Statements or Invoices.

NOTE: Your account statement may be divided into sections representing your business relationship with various Collins Businesses.

ACCOUNT STATEMENTS AND INVOICES

INVOICES

You can **search and filter** invoices assigned to your account.

The screenshot shows the 'Invoices' section of a web application. At the top, there is a search bar labeled 'Filter Invoices'. Below it are three filter sections: 'Invoice Account Number' with a text input field, 'Invoice Contains' with a search prompt and an input field, and 'Invoice Date' with 'From' and 'To' date pickers. Below the filters are three buttons: 'Search' (orange), 'Clear Filters' (grey), and 'Download Invoices to Excel' (white with a download icon). Below the buttons is a table with columns: Invoice, PO, Part, Carrier Waybill, and Amount Due. The table has one row of data. At the bottom right of the table, there are pagination controls (1 2 3 4 5 >) and a 'Show all' link.

You can **download** a list of invoices.

Click on the **Invoice number link** to view the document details.

ACCOUNT STATEMENTS AND INVOICES

INVOICE DETAILS


The Invoice will be shown in a new window.

Item	Part Number Description	Quantity	Unit Price	Extended Price
10	321-198-703-0 SPACER	2 EA	1,308.00	2,616.00
Net Amount				2,616.00
Total Invoice Amount				2,616.00

We hereby certify that these goods were produced in compliance with all applicable requirements in sections 6, 7 and 12 of the Fair Labor Standards Act, as amended, and of regulations and orders of the United States Department of Labor issued under Section 14 thereof.

Goodrich Aerostructures
WIRE TO: Bank of America, Account No. 4426385143 ABA:026009593 SWIFT Code: BofAUS3N
ACH PAYMENT TO: Bank of America, Account No. 4426385143 ABA:111000012
MAIL TO: P.O Box 840576 Dallas, TX 75284-0576
FOR OVERNIGHT/COURIER MAIL TO: Bank of America Lockbox Services Lockbox 840576, 1950 N. Stemmons Fwy, Ste.5010, Dallas, TX 75207
EMAIL REMIT INFORMATION TO: fscashremit@utas.utc.com

INVOICE
Rohr, Inc.
a Collins Aerospace Company.
850 Lagoon Drive Chula Vista, CA 91910 USA

 **UTC Aerospace Systems**

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Invoice Number 70000015	Invoice Date 04-MAR-2022
Del. No/Shipment [REDACTED]	Ship Date 04-MAR-2022
Purchase Order Number [REDACTED]	PO Date [REDACTED]
Sales Order Number [REDACTED]	Sales Order Date 04-MAR-2022

Bill to Address: [REDACTED] Customer No: [REDACTED]

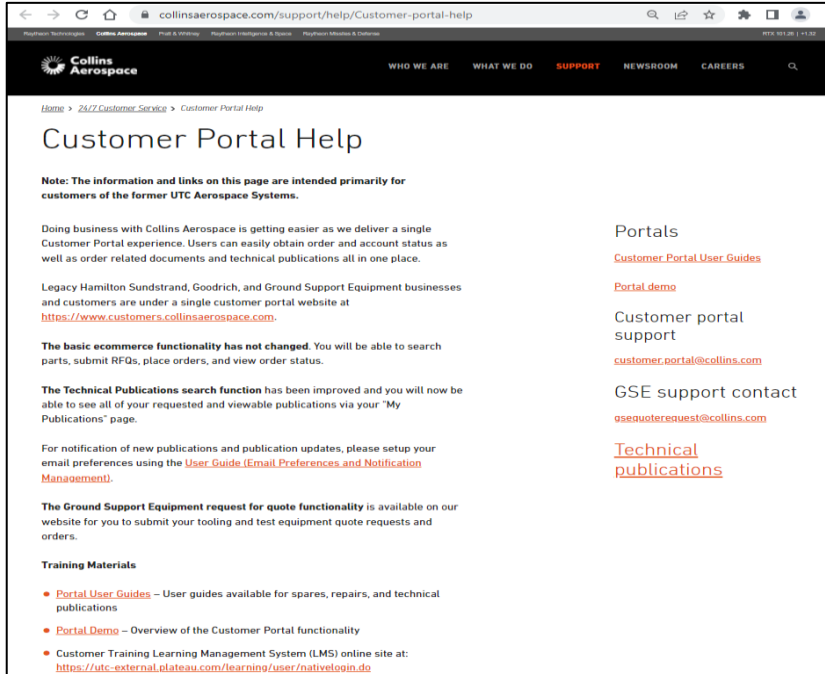
Sold to Address: [REDACTED] Customer No: [REDACTED]

Ship to Address: [REDACTED]

Ship Via: [REDACTED] ROUTE: TESTING-IMS0304
Bill-of-Lading: [REDACTED] FCA / TITLE TRANSFER POINT
Incoterm: [REDACTED] USD
Currency: [REDACTED] Net 30 Days
Payment Term: [REDACTED] 03-APR-2022
Payment Due Date: [REDACTED] 5.000 LB
Gross Weight: [REDACTED]

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PORTAL ASSISTANCE CONTACT



The screenshot shows the Collins Aerospace Customer Portal Help page. The browser address bar displays 'collinsaerospace.com/support/help/Customer-portal-help'. The page header includes the Collins Aerospace logo and navigation links: WHO WE ARE, WHAT WE DO, SUPPORT, NEWSROOM, and CAREERS. The main heading is 'Customer Portal Help'. A note states: 'Note: The information and links on this page are intended primarily for customers of the former UTC Aerospace Systems.' The page is divided into two columns. The left column contains several paragraphs of text, including: 'Doing business with Collins Aerospace is getting easier as we deliver a single Customer Portal experience...', 'Legacy Hamilton Sundstrand, Goodrich, and Ground Support Equipment businesses and customers are under a single customer portal website at https://www.customers.collinsaerospace.com.', 'The basic ecommerce functionality has not changed. You will be able to search parts, submit RFQs, place orders, and view order status.', 'The Technical Publications search function has been improved and you will now be able to see all of your requested and viewable publications via your "My Publications" page.', 'For notification of new publications and publication updates, please setup your email preferences using the User Guide (Email Preferences and Notification Management).', and 'The Ground Support Equipment request for quote functionality is available on our website for you to submit your tooling and test equipment quote requests and orders.' The right column contains a 'Portals' section with links for 'Customer Portal User Guides', 'Portal demo', 'Customer portal support' (with link 'customer.portal@collins.com'), and 'GSE support contact' (with link 'esequeterrequest@collins.com'). Below this is a 'Technical publications' link. At the bottom, there is a 'Training Materials' section with three bullet points: 'Portal User Guides - User guides available for spares, repairs, and technical publications', 'Portal Demo - Overview of the Customer Portal functionality', and 'Customer Training Learning Management System (LMS) online site at: https://utc-external.plateau.com/learning/user/nativejoin.do'.

Customer Portal Support Team Email:
customer.portal@collins.com

For 24/7 global AOG please contact:
1-877-808-7575 (within U.S.)
1-860-654-2500 (outside U.S.)

Collins Customer Portal FAQ and Support:
<https://www.collinsaerospace.com/support/help/Customer-portal-help>

Collins Business Contacts:
<https://www.collinsaerospace.com/support>