



DISPATCHSM ASSET MANAGEMENT PROGRAM

YOUR SUPPORT DECISIONS MATTER

Performance and quality you can trust

For guaranteed availability and maximum reliability of your avionics, rely on Collins Aerospace DispatchSM asset management programs. Dispatch provides full support, including critical on-site spares, access to our global network of spares pools and a dedicated program manager serving as a single point of contact for your Collins avionics.

Supported by our global network of spares pools and service centers, Dispatch enables you to significantly lower capital expenditures and reduce or eliminate your spares inventory. Under a Dispatch program, you'll receive the latest reliability upgrades and OEM-quality repair, keeping your systems on wing longer and giving you confidence in the safety of your Collins avionics.

THE COLLINS DIFFERENCE

Quality: OEM technical expertise and industry-leading customer support minimize risk and cost of ownership

Reliability: All units are to the latest specifications and reliability standards, resulting in fewer removals

Availability: Guaranteed performance and prioritization to ensure asset availability, keeping your flights and passengers on schedule

Transparency: Direct communication and simple contracts without hidden fees to maximize efficiency and performance

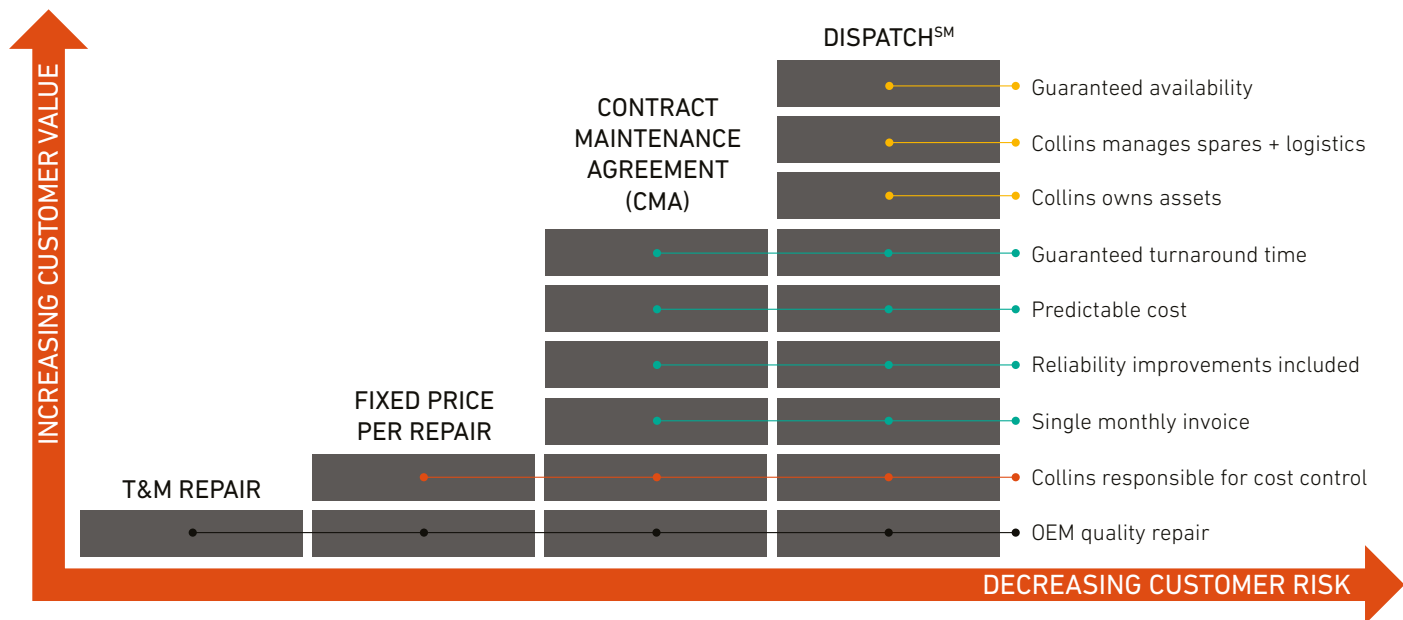
CUSTOMER RESULTS WITH DISPATCH

- Improved aircraft availability and operational performance
- Reduced capital expenditures and inventory costs
- Reduced administrative burden and support costs

KEY FEATURES AND BENEFITS

- Guaranteed asset availability
- Direct access to OEM technical expertise
- OEM-quality repairs and parts
- Reliability upgrades included for continuously higher performance and life-cycle extension
- Dedicated program manager serving as a single point of contact
- Spares ownership and management options
- Predictable MRO costs with a single monthly invoice
- Global service and support infrastructure

Collins Aerospace avionics service offerings



CONTRACT MAINTENANCE AGREEMENT (CMA)

To minimize flight delays and cancellations, trust a Collins Aerospace CMA for the maintenance of all of your Collins avionics. Our CMA program delivers guaranteed turnaround time for your OEM-quality repairs, resulting in increased availability and reliability of your equipment.

Drawing on our OEM technical expertise and proven experience of delivering trusted and dependable support to customers worldwide, Collins will maintain your fleet to the highest standard.

As a price-per-flight-hour program, our CMA solution makes your maintenance costs more predictable and protects you from sudden maintenance cost fluctuations. You will have the advantages of direct OEM service and support that will enable you to deliver the highest value to your customers.



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