

# TECHNICAL PUBLICATION SEARCH AND NAVIGATION

## COLLINS CUSTOMER PORTAL USER GUIDE

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# TECHNICAL PUBLICATION SEARCH AND NAVIGATION


## LANDING PAGE

**NOTE:** This website is intended for the use of our established customers.

**Login to your Collins Portal account to see more information** → tailored to your company.

If you do not have an account, click the **Register** button to gain access. Instructions can be found here or in the **FAQ and Customer Support** page.

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 Collins Aerospace

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CUSTOMER PORTAL

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Enter Username

Password  
Enter Password

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Or

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# TECHNICAL PUBLICATION SEARCH AND NAVIGATION

## DASHBOARD

Once signed into your account, you will be directed to the User Dashboard Page. Here you can view your 3 most recent orders and search for technical publications. You can also access the **My Publications Page** to view your Technical Publications library.

The screenshot shows the Collins Aerospace User Dashboard. The navigation bar includes 'Dashboard', 'Spares', 'Repairs', 'Quotes', 'Tech Requests', and 'My Publications'. A search bar is located at the top right with the placeholder text 'Enter up to 5 part #'s separated by oo'. A drop-down menu is open under 'Technical Publications', showing options: 'Spare Parts Search', 'Repair Capability Search', and 'Technical Publications'. The main content area is titled 'DASHBOARD' and contains sections for 'Spare Orders' and 'Requested Quotes'. Annotations include: a box pointing to 'My Publications' with the text 'Click here to view pending and approved technical publication requests.'; a box pointing to the search bar with the text 'Enter a publication number, part number, aircraft, or engine here.'; a box pointing to the 'Technical Publications' option in the drop-down menu with the text 'Use the drop-down menu to select the type of search you wish to execute (Technical Publications Search).'; and a large orange dashed box on the right with the text 'Enter a single Publication Number, Part Number, Aircraft, Engine, or enter at least 3 characters to execute a wildcard search.' and a 'Note: For wildcard searches, a maximum of 10 results will be returned. You may need to refine your search if it is too broad.'

Collins Aerospace

Dashboard Spares Repairs Quotes Tech Requests My Publications

Technical Publications  
Spare Parts Search  
Repair Capability Search  
Technical Publications

Enter up to 5 part #'s separated by oo

Enter a publication number, part number, aircraft, or engine here.

Click here to view pending and approved technical publication requests.

Use the drop-down menu to select the type of search you wish to execute (Technical Publications Search).

Enter a single Publication Number, Part Number, Aircraft, Engine, or enter at least 3 characters to execute a wildcard search.

**Note:** For wildcard searches, a maximum of 10 results will be returned. You may need to refine your search if it is too broad.

DASHBOARD

Spare Orders

Order Date	Order Date	PO Number	PO Number	In Process	Quote Ready	Processing Rejection	Exchanged
02 NOV 2020	02 NOV 2020			In Process			

Requested Quotes View All Requests

Part Number	Part Number	Part Number
Pending	Pending	Pending

# TECHNICAL PUBLICATION SEARCH AND NAVIGATION

## SEARCH RESULTS

2 Results for "74-1004", viewing items 1 to 2

**Narrow Your Results**

Clear Filters

Application

Title

AC GENERATOR .

Sort by : select

Publication	Type	Part Numbers	Application	Engine	Location Cage Code	
74-1004					Rkfd 00167	<a href="#">Request Access</a>
74-1004-300					Rkfd 00167	<a href="#">View Details</a>
21-27-20					Rkfd 45153	<a href="#">Check Request Status</a>

To access a publication, click the **Request Access** button for each document needed.

The **View Details** option will display for all documents you currently have access to.

**Check Request Status** will navigate user to top section of my publications page.

# TECHNICAL PUBLICATION SEARCH AND NAVIGATION

## SEARCH RESULTS - FILTERS

Click here to **clear your filter** and return to the full search results.

To **narrow your search results**, **filter** using any of the attribute fields

11 Results for "9590", viewing items 1 to 11

**Narrow Your Results**

[Clear Filters](#)

**Locations**

- [ais \(2\)](#)
- [Rkfd \(9\)](#)

**Doc Type**

- [AI \(2\)](#)
- [SB \(9\)](#)

**Cage Code**

- [73030 \(1\)](#)
- [99167 \(10\)](#)

**Application**

Sort by :  Sort Results

Publication	Type	Part Numbers	Application	Title	Engine	Location Cage Code	
002/9590-1	SB			BRAKE MOTOR ASSY - TORQUE REQUIREME NT GEAR CASE SCREW		Rkfd 99167	<a href="#">Request Access</a>
27-40-01 - AI Log	AI			Action Item Log		ais 99167	<a href="#">Request Access</a>
9590-001	SB			BRAKE MOTOR ASSY - CLEANING UNITS 001 & SUBS BY SOL.		Rkfd 99167	<a href="#">Request Access</a>

# TECHNICAL PUBLICATION SEARCH AND NAVIGATION

## MY PUBLICATION

Here you can see the **status and details** for all **pending document requests**.

**NOTE:** Granted or Denied request status will display for 30 days.

You can **search and filter** all **approved publications** assigned to your account.

All approved publications assigned to your account will appear in this list. **Click on the Publication number link** to view the document details.

“Favorites” can be identified for frequently used documents for easy access.

The screenshot displays the 'My Publications' interface. At the top, there is a table with columns: Publication # / Request Date, Doc Type, Part #, and Status. Two rows are visible, both with 'REQUESTED' status and a request date of '17 DEC 2018'. Below this is a 'Filter Publications' section with a search bar and three filter criteria: 'Contains' (with a text input), 'Doc Type' (with a dropdown menu), and 'Is Favorite' (with a dropdown menu). A 'Search' button is orange, while 'Clear Filters' and 'Download results as Excel' are grey. The 'Download results as Excel' button is highlighted with an orange box. Below the filter section is a table of 'Favorites' with columns: Icon, Publication #, Doc Type, Rev Date, Rev Number, Application, Part #, and Subscription End Date. Two rows are visible, with publication numbers 'JFC153:013' and '21-31-02'. Red arrows point from the text on the left to the 'Download results as Excel' button and the 'Favorites' table. A text box on the right contains the text: 'You can also download a list of all technical publications in your library.'

# TECHNICAL PUBLICATION SEARCH AND NAVIGATION

## MY PUBLICATION DETAILS

After clicking the **publication number link** in the document library, the publications detail page is displayed. Here you can **view and download the details** of the selected publication.

**Technical Publications**

**Document Identification**

Publication #

Doc Type

Revision Date

Revision #

**Detail**

Title / Equipment

Application(s)

Associated Part Numbers

Engine(s)

Model(s)

**Associated Publications**

SB . SB

SB . SB Perform Search for this Publication

Renew

Download

The “Renew” button will display ONLY for publications that are due to expire within 30 days.

**Related publications** will be listed here. An active link to view details of the document will display if you **are authorized** to view it.

Click here to **download** the publication.

If you are **not authorized** to view the publication listed, you can **click here** to search and request access to the publication.

# TECHNICAL PUBLICATION SEARCH AND NAVIGATION

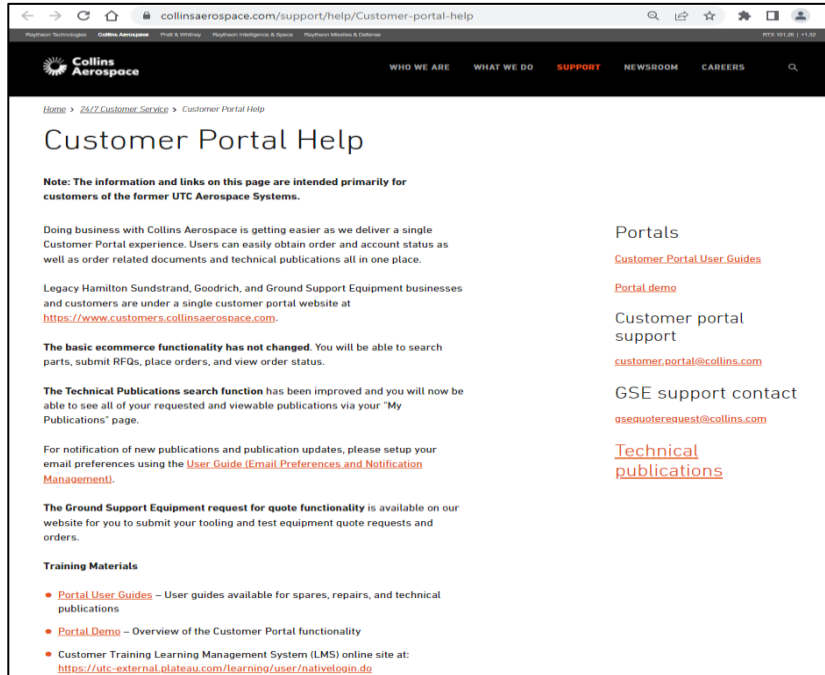
## TECHNICAL PUBLICATION CONTACTS

Business Unit	Acronym	Product Lines	Cage Code	Email
Aerostructures	ASG	Aerostructures	51563	<a href="mailto:techpubs2@utas.utc.com">techpubs2@utas.utc.com</a>
Avionics	FPS	Fire Protection Systems	61423 / 73168	<a href="mailto:publications@rockwellcollins.com">publications@rockwellcollins.com</a>
	CRC	Sensor and Integrated Systems	4V792	<a href="mailto:Publications@rockwellcollins.com">Publications@rockwellcollins.com</a>
	SIS	Sensor and Integrated Systems	59885 / 60678	<a href="mailto:SIS.Techpubs-MN@utas.utc.com">SIS.Techpubs-MN@utas.utc.com</a>
Interiors	EVAC	Evacuation Systems	0ACH4	<a href="mailto:INTTechPub@collins.com">INTTechPub@collins.com</a> / <a href="mailto:Techpub.Vernon@collins.com">Techpub.Vernon@collins.com</a>
	DI	De-Icing	0AJJ0	<a href="mailto:Thomas.Lavelle@utas.utc.com">Thomas.Lavelle@utas.utc.com</a>
	LGHT	Lighting Systems	D8095 / DD704 / K0673 / 55438	<a href="mailto:Andrea.Friedrich2@utas.utc.com">Andrea.Friedrich2@utas.utc.com</a>
	STG	Specialty Seating	31218	<a href="mailto:Techpub.Vernon@collins.com">Techpub.Vernon@collins.com</a> / <a href="mailto:int.cos0.TechPubs@collins.com">int.cos0.TechPubs@collins.com</a>
Mechanical Systems		Actuation (France)	FA3T1	<a href="mailto:Techpub.Stouen@collins.com">Techpub.Stouen@collins.com</a> / <a href="mailto:Techpub.Vernon@collins.com">Techpub.Vernon@collins.com</a>
			K0377	<a href="mailto:Techpubs.Wolverhampton@collins.com">Techpubs.Wolverhampton@collins.com</a>
	DBR & SOA-HW	Hoist & Winch	3HRL4 / FA3T1	<a href="mailto:GHW@collins.com">GHW@collins.com</a>
	LDG & FC	Landing Gear, Flight Control	02121	<a href="mailto:TechPubs.Oakville@collins.com">TechPubs.Oakville@collins.com</a>
	AWB/GM	Wheels and Brakes	97153 / 0ZC54	<a href="mailto:awb.techpubs@collins.com">awb.techpubs@collins.com</a>
	CGO	Cargo System	31645	<a href="mailto:Dottie.Elhard@utas.utc.com">Dottie.Elhard@utas.utc.com</a>
Mission Systems	FUS	Fuels & Fuel Sensors	89305 / 12511	<a href="mailto:TechPubs.Vergennes@collins.com">TechPubs.Vergennes@collins.com</a>
Nord-Micro GmbH & Co. OHG	NORD	Nord Micro	C0002	<a href="mailto:Technical.Publication@collins.com">Technical.Publication@collins.com</a>
Power & Controls /HS	LHS	Propeller Systems / Air Management / Fans / Environmental Control System / Engine Systems & Fuel Control / Electrical Power / Emergency Power	73030 / 99167 / 45153	<a href="mailto:tech.solutions@collins.com">tech.solutions@collins.com</a>



# TECHNICAL PUBLICATION SEARCH AND NAVIGATION

## PORTAL ASSISTANCE CONTACT



The screenshot shows the Collins Aerospace Customer Portal Help page. The browser address bar displays 'collinsaerospace.com/support/help/Customer-portal-help'. The page header includes the Collins Aerospace logo and navigation links: WHO WE ARE, WHAT WE DO, SUPPORT, NEWSROOM, and CAREERS. The main content area is titled 'Customer Portal Help' and contains several sections of text and links. A 'Note' states that the information is intended for former UTC Aerospace Systems customers. The page lists various services and links, including 'Portals', 'Customer Portal User Guides', 'Portal demo', 'Customer portal support', 'GSE support contact', and 'Technical publications'. A 'Training Materials' section lists links for 'Portal User Guides', 'Portal Demo', and the 'Customer Training Learning Management System (LMS) online site'.

Customer Portal Support Team Email:  
[customer.portal@collins.com](mailto:customer.portal@collins.com)

For 24/7 global AOG please contact:  
1-877-808-7575 (within U.S.)  
1-860-654-2500 (outside U.S.)

Collins Customer Portal FAQ and Support:  
<https://www.collinsaerospace.com/support/help/Customer-portal-help>

Collins Business Contacts:  
<https://www.collinsaerospace.com/support>