Collins ARINC SELFSERV™ and ARINC SELFDROP™

Kiosk Control Via Your Mobile Device

Enables contactless check-in or bag drop at a kiosk

As the aviation industry looks to rebuild passenger confidence in flying, eliminating processes with physical touchpoints will be key to facilitating a safer, contactless journey.

Enhancements to Collins ARINC SelfServ™, our Common Use Self Service (CUSS) platform, and Collins ARINC SelfDrop™, our self-service bag drop solution, enable passengers to control kiosks using their own mobile devices. They can complete check-in, print boarding passes and dispatch bags without touching the kiosk screen.

Passengers simply scan a QR code on the kiosk to get started. Once they’re in control, there is no significant change to the passenger process – just a safer, contactless experience.

NO APPS REQUIRED

Depending on your infrastructure and desired user experience, passengers can quickly connect using either the airport’s public Wi-Fi® or the kiosk’s built-in Wi-Fi, with no requirement to download any apps. The process is safe and secure, with the kiosk disconnecting after each use, ready for the next passenger.

NO HIDDEN COSTS

No hardware upgrades are required if using Collins Aerospace kiosks or bag drops. Installation is managed remotely, minimizing both deployment costs and interruption. And without any modifications to the passenger process or any airline systems, there are no hidden operational costs or changes to manage.

KEY FEATURES AND BENEFITS

- Reduced health risk with no need to touch kiosk
- Passenger process largely unchanged
- Remote installation and no hardware upgrades if using Collins Aerospace kiosks
- No changes to airline systems required
- Limited impact on local IT
- Compatible with both Android™ and Apple® devices
- Connection via inbuilt or public Wi-Fi

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# A Safe and Secure Choice of User Experience

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Specifications subject to change without notice.

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